More Access for Medicare Patients and Providers

Blue Cross Group Medicare Advantage Open Access (PPO)ᔆᴹ is an open access, non-differential national PPO plan without network restrictions.

This retiree group plan offers members access to care from any providers nationwide who agree to see the member as a patient, accept Medicare assignment and will submit claims to the member's Blue Cross and Blue Shield Plan.

You may treat these members if you are a Medicare provider, regardless of your contract or network status with Blue Cross and Blue Shield of New Mexico. That means you don't need to participate in our Medicare Advantage networks or other networks to see these members.

What You Need to Know about Open Access

- Members' coverage levels are the same inside and outside their plan service area nationwide for covered benefits. Plan members may have to pay deductibles, copays and coinsurance, depending on their benefit plan.
- Referrals aren't required for office visits.
- Prior authorization may be required for certain services from Medicare Advantage-contracted providers with BCBSNM.
- **For reimbursement,** follow the instructions on the member's ID card. When you see these members, you'll submit the claims to the member's BCBS Plan and not Medicare.
  - **Medicare Advantage-contracted providers** with any BCBS Plan receive their contracted rate.
  - **Medicare providers who aren't contracted** for Medicare Advantage with any BCBS Plan but who accept Medicare assignment receive the Medicare-allowed amount for covered services, less any member cost-share.* You may not balance bill the member for any difference in your charge and the allowed amount.
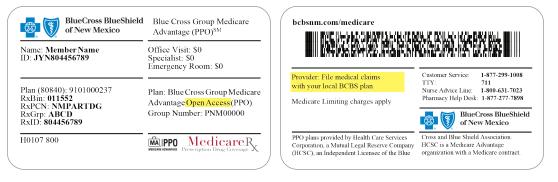
BlueCross BlueShield of New Mexico

It's important to verify patient eligibility and benefits before every scheduled appointment. Use Availity® Essentials or your preferred vendor to check eligibility and benefits before rendering services. This step will also help you determine if services require prior authorization. If you have questions, call 1-877-299-1008.

We understand you can decide what patients you want to see, except in an emergency. If you agree to see Blue Cross Group Medicare Advantage Open Access (PPO) members but don't have a contract with any BCBS Plan, you should still send BCBSNM the bill to meet your obligations as a provider under Medicare assignment, per Centers for Medicare & Medicaid Services regulations.
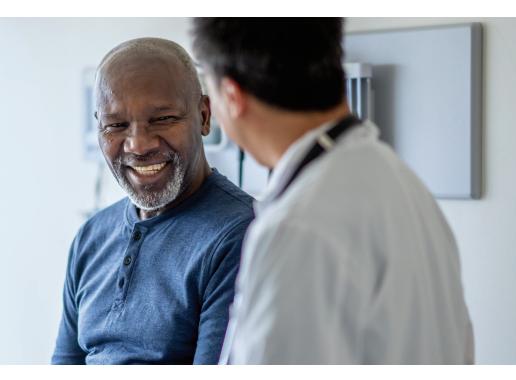
Member ID Card

Look for **Blue Cross Group Medicare Advantage Open Access (PPO)** on the front.

Card Front
BlueCross BlueShield of New Mexico

Blue Cross Group Medicare Advantage (PPO)SM

Name: **Member Name**
ID: **JYN804456789**

Office Visit: $0
Specialist: $0
Emergency Room: $0

Plan (80840): 9101000237
RxBin: **011552**
RxPCN: **NMPARTDG**
RxGrp: **ABCD**
RxID: **804456789**

Plan: Blue Cross Group Medicare Advantage Open Access (PPO)
Group Number: PNM00000

H0107 800

MA|PPO MEDICARE ADVANTAGE   MedicareRx Prescription Drug Coverage

Card Back
bcbsnm.com/medicare

Provider: File medical claims with your local BCBS plan

Medicare Limiting charges apply

Customer Service: **1-877-299-1008**
TTY: **711**
Nurse Advice Line: **1-800-631-7023**
Pharmacy Help Desk: **1-877-277-7898**

BlueCross BlueShield of New Mexico

PPO plans provided by Health Care Services Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract.

Questions?

Call Provider Customer Service at **888-349-3706**.
Learn more at **bcbsnm.com/provider**, including details about joining our network.

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